

First you should know that is not a product sold by Mapopolis. *Mapopolis does not sell any physical products directly.* Another company called Positioning Solutions, Inc, <http://www.positioningsolutions.com> (see contact information on their website) purchases our software and distributes it on various media with various other products (such as GPS receivers) through numerous vendors. This is such a product. Because we have learned that this product is being shipped without any written documentation, we are providing this short document to assist you.

The Grab n' Nav product you purchased includes an external memory card preloaded with some random maps and a code/coupon which you can redeem at <http://www.mapopolis.com> for access to a full Platinum-level web-based Map Pack.

The Mapopolis business model is that the Map Viewer (and future updates to the Viewer) are free for the version that works with the maps you purchase. The program that reads/views the maps is called the "App."

When you redeem the coupon included with your package, you get the right to download as many maps from the map data release that is current at the time of purchase from our Northern American library as you wish. You may download maps for one full year, but the maps you download do not expire – they continue working beyond the subscription ending date.

The Grab n' Nav SD card contains all the state major road maps. They can be identified in the viewer application by the prefix "MajorRoads" followed by the state name. The advantage of the major road maps is that you may load a beginning map, a destination map, and the major road maps in between to create local and long distance driving directions.

Note that counties are depicted as small squares on the Major Road Maps. If your travels take you off the current map, you can find the name of the nearest counties by zooming out and tapping on the nearest squares. This will tell you what county maps to load to add local detail. You may also use this technique if you are away from the Internet and need to find out what county a particular city is in.

To Redeem Your Grab 'n Nav Code/Coupon

To redeem your Grab 'n Nav coupon, come to <http://www.mapopolis.com> and click the *Redeem Coupons* link on the bluish/purple menu on the left side of the page. (If you already have an account use the top section. If not, use the bottom section.)

Supply your email address, password, and coupon code as requested and sign in.

When you click continue, your coupon redemption will be completed. (If, for some reason, you are unable to complete this step, write to info@mapopolis.com and include your email address and the coupon code.)

After redeeming your coupon, verify which product your coupon bought. Click *Past Purchases* in the bluish/purple menu box on left side of the page. You will see the title of the Platinum Map Pack you just got, which will be one of the following:

One year Map Pack of Platinum Maps PalmOS NC North America

One year Map Pack of Platinum Maps PalmOS NB North America

One year Map Pack of Platinum Maps Pocket PC NC North America

Platinum Maps NC for Palm OS work *only* with OS 5 devices and are *required* for a few specific models like the Handspring Treo 600, Palm Tungsten T3, and Sony PEG Clié UX-50. The maps from this map pack work with the free 1.x Map Viewer which may obtained at:

<http://www.mapopolis.com> -> Download App -> Palm OS 5 PDA

Platinum Maps NB for Palm OS work on Palm OS 3, OS 4, and certain *low RAM* (16 megabytes or less) OS 5 devices. The maps from this map pack work with the free 5.x Map Viewer obtained at:

<http://www.mapopolis.com> -> Download App -> Palm OS 3 or 4 PDA
(even if you have a low RAM OS 5 device)

Platinum Maps NC for Pocket PC OS work on PPC-2001 devices and later. These maps use the 4.x Map Viewer found at:

<http://www.mapopolis.com> -> Download App -> Pocket PC PDA

Getting Help – Finding the User's Guide

We have been informed that all versions of the Grab n' Nav product are supposed to contain our user's guide on the card. If, for some reason, your user's guide does not match the product you purchased or it is missing, you may download the official Mapopolis User's Manual from our website.

For the NB Palm Map Pack, it can be found on our website under *Support* in the bluish/purple menu to the left of our main page.

For the NC Palm Map Pack, the User's Manual will be probably found under the same link on the Support page by the time you read this, but if it is not there, this link will provide it:

<http://www.kudzumonthly.com/mapopolis/PalmNavMan.zip>

In similar fashion, the NC Pocket PC User's Manual will soon appear on the Support page. In the meantime, the latest version of the beta User's Manual will be posted here:

<http://www.kudzumonthly.com/mapopolis/PPCNavMan.zip>

Thank You and Contact Information

Thank you for purchasing this product that contains Mapopolis software. If you have any problems in installing maps or viewers, or if you change handhelds and need upgrade information, please write to support@mapopolis.com. For problems with redeeming coupons on the website, please contact info@mapopolis.com. For technical problems with the SD card media, please write to Positioning Solutions at the address listed on their website. For return information, please contact the merchant that sold you the Grab n' Nav card. Mapopolis does not process returns for affiliate merchants.

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This document was composed in OpenOffice.org Writer 1.0.1 on a PC running RedHat Linux 8.0.
This revision dated 23 November 2003.